

Changes to *ProServe* certification coming January 1, 2014

What you need to know as a liquor industry worker?

ProServe is an integral part of the AGLC's ongoing efforts to reduce underage drinking, over-consumption, impaired driving and the risk of violence in and around licensed premises. Through responsible liquor sales and service, industry workers play an important role in these efforts.

Starting January 1, 2014 industry workers violating any of the following will be required to re-take *ProServe* Liquor Staff Training:

- *Gaming and Liquor Act* (GLA), Section 75 – Supplying liquor to a minor,
- *Gaming and Liquor Act* (GLA), Section 75(1) – Duty to an intoxicated person, or
- AGLC Under 25 Liquor Policy - Failing to request proof of age from a person who appears to be under 25 years of age.

Industry workers who are required to re-take *ProServe* will be required to:

- re-purchase the course and pay an administrative fee (proserve.aglc.ca)
- re-take *ProServe* within 30 days of the date of notification of the violation or their *ProServe* certification will be terminated.

Individuals who incur three violations within a five-year period will be ineligible for further certification, and therefore unable to work in any role requiring *ProServe* certification.

AGLC policy will be updated online prior to January 1, 2014 to include this new initiative and additional information. (See "Handbooks and Guidelines" at aglc.ca.)

This requirement is one of the ways that the AGLC is strengthening its compliance and social responsibility programs and is part of our commitment to the responsible sale, service and consumption of liquor. The commitment of industry to responsible liquor sales and service will contribute to ensuring Alberta's liquor industry continues to be successful and that, together, we continue to provide choices Albertans can trust.