

CASINO – POLICY AMENDMENTS



This Bulletin is to advise all Casino Facility Licensees and Registered Gaming Workers of **IMPORTANT AMENDMENTS** to the Casino Terms & Conditions and Operating Guidelines (CTCOG).

The following CTCOG policies are effective as of March 30, 2017:

Section 1.7.13

- This section has been amended to remove reference to attending and participating in an AGLC administered seminar as a requirement to complete the Deal Us In Phase Two program. It has been replaced with the requirement to achieve a minimum score of 80% on an online examination. This policy amendment aligns with the implementation of the AGLC's online delivery of Deal Us In Phase Two, which will no longer be provided in seminar format.

Providing the Deal Us In Phase Two program in an online format will ensure all casino industry staff receive the same information. Online learning will allow workers to complete the training and reference program content at their convenience.

Seminars will continue to be offered as part of the program until April 30, 2017. Effective May 1, 2017, the online program and examination will replace the seminars as a requirement for *Deal Us In Phase Two* certification.

Please familiarize yourself with the revised policies and update your CTCOG with the amended policies as required and ensure all affected staff are notified of the new requirements.

The amended CTCOG may be accessed on the AGLC website at www.aglc.ca.

If you have any questions or concerns, please contact your Key Account Coordinator. Questions about Deal Us In Phase One or Phase Two can be emailed to info@dealusin.aglc.ca or individuals can call AGLC's SMART Programs office toll-free at 1-877-436-6336.